

FREQUENTLY ASKED QUESTIONS **ON DSC SYSTEM REQUIREMENTS**

1. System Requirements for Usage of Digital Signature Certificate?

- Desktop Browser: Internet Explorer 10+/ Chrome 49+ or Firefox 45+
- Valid class 2 or class 3 Digital Signature Certificate (DSC) obtained from a DSC provider

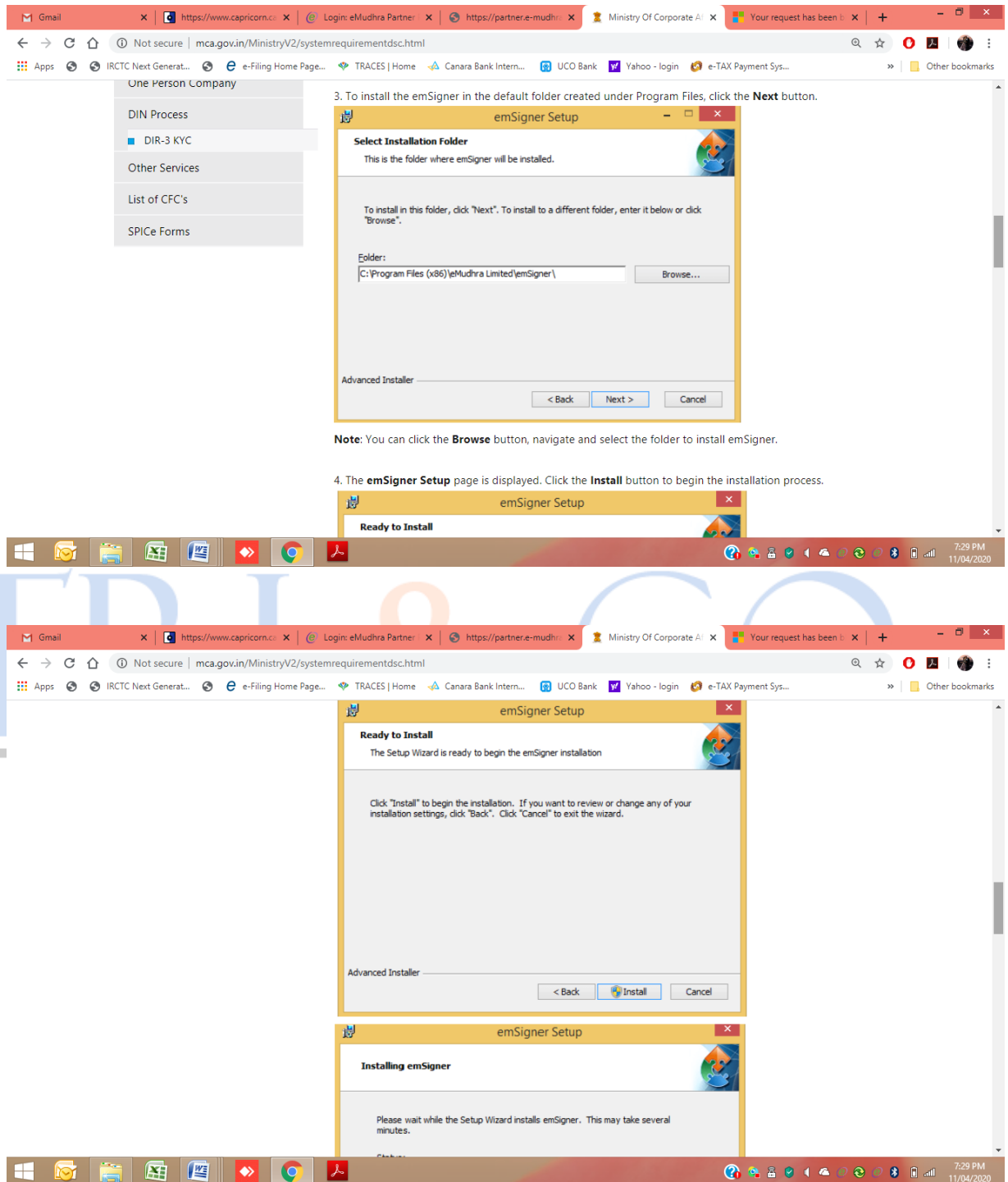
2. Pre-requisites for installing Web socket installer?

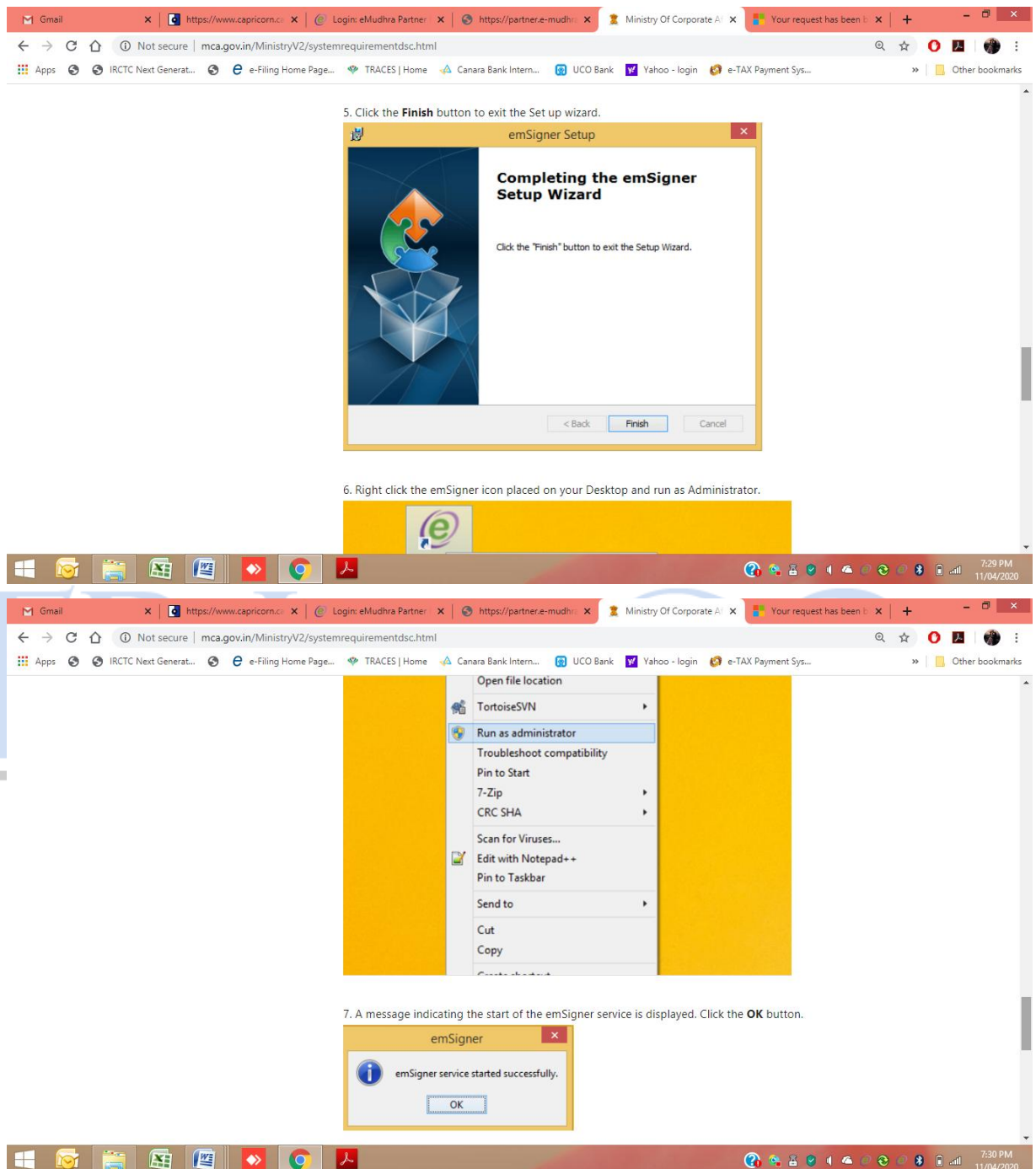
1. Windows 32 / 64 bit OS
2. Java 1.6 JRE 1.6.0_38+, Java 1.7, Java 1.8
3. Windows: Admin access to install the emSigner component
4. Any one of the following ports should be free
 - 8080
 - 2015

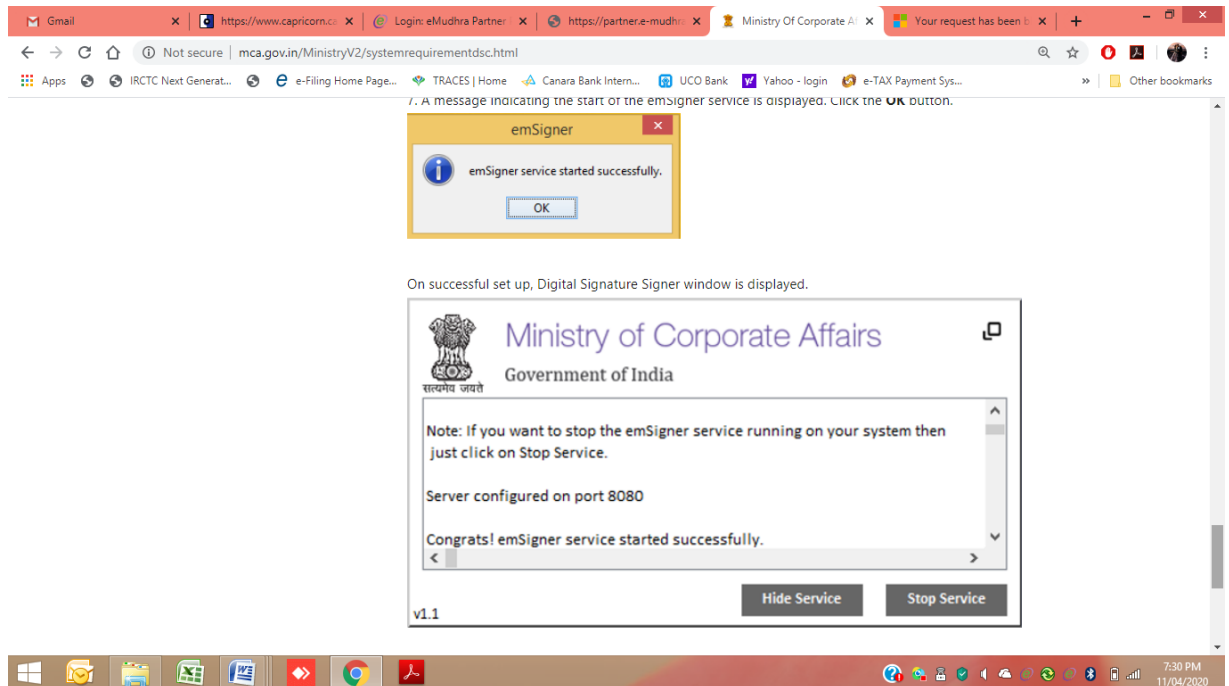
3. Downloading and Installing the Web Socket Installer?

- For downloading and installing the Web Socket Installer, perform the following steps:
- Download the Web Socket Installer from the DSC Registration page of the MCA Portal.

The screenshot displays the MCA21 e-filing portal interface. On the left, a navigation menu lists various services including System Requirements, XBRL, User Registration, e-Filing (with sub-options like e-Filing, Prerequisite Software for e-Filing, Annual e-Filing, and Linked e-Filing), DSC (with sub-options like Digital Signature Certificate, Associate DSC, and DSC System Requirement), Cancel SRN due to Unsuccessful, Payment, Central Registration Centre (CRC), and Payment. The main content area shows the 'Pre-requisites for installing Web socket installer.' section, which includes instructions for downloading and installing the Web Socket Installer. A file explorer window is open, showing the 'emSigner.msi' file in the 'Downloads' folder. Below this, the 'emSigner Setup' wizard is displayed, showing the 'Welcome to the emSigner Setup Wizard' screen. The wizard prompts the user to click 'Next' to continue or 'Cancel' to exit. The bottom of the screen shows the Windows taskbar with various application icons and the system clock indicating 7:28 PM on 11/04/2020.







4. What steps can be taken if you face issues “please restart the emsigner”.

Please restart the emsigner by selecting “Run as administrator”. Then add a file path <https://127.0.0.1:2015> to the "Exception List" under the "Security Tab" of Java Control panel.

Source: www.mca.gov.in

In case you need further assistance please feel free to contact us!!

We will be more than happy to work with you :-)

Thanks & Regards,

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